

WEBCON BPS Development Support Policy

As the producer of WEBCON BPS, we strive to provide our clients and partners with the best possible software. With each release, the platform is developed according to the highest industry standards and subjected to rigorous testing procedures to ensure stability, reliability and security.

Each major release of the platform (e.g. WEBCON BPS 2025) is supported for 12 months for bug/error fixes and improvements. In addition, each major release of the platforms is also supported for 24 months for high and critical security fixes.

In most cases, the aforementioned support is provided in the form of platform upgrades, included in minor releases (e.g. WEBCON BPS 2025.1.111). Every client with an active subscription is entitled to download the updated version. Clients with perpetual licenses must have Software Assurance active. If their Software Assurance has expired, they are entitled to download the latest version release prior to the Software Assurance expiration date.

